

# PROJECT BACTOFORCE



## SECTOR

Food technology



## CLIENT

Bactoforce Global (HQ: Denmark) is an independent and internationally operating service contractor for dairies and breweries as well as for the food and beverages sector, the biotechnical and the pharmaceutical industry.

Guaranteeing the quality of production is in the focus of the Bactoforce service: drawing on a variety of methods, they are able to identify microbiological risks for the product quality at an early stage - a service they provide to a number of considerable producers worldwide.



## TASK

- Optimization of the core processes
- Guaranteeing a competitive advantage by improving their services



## APPROACH

- Step-by-step approach
- Structured and transparent actions during the whole project
- Harmonization of processes by means of process mapping



## RESULT

- Analyzation of existing business processes and definition of the target state: harmonized international business processes
- Development of a specification book
- Implementation of a new software system for planning and implementing microbiological tests of factory plants in the food industry



## FEEDBACK

"With the new system, we have a much better overview of our inspections and we can plan our resources efficiently. We collect all data and results in a

searchable database, where we can easily find what we're looking for. Our reports are the same no matter where Bactorforce is located. Our customers have access to their inspection reports over the Internet and can find statistics on their performance. The feedback from the users is also very positive."

Roger Larsson, Project Manager Bactorforce